

Resource Sheet



Training Providers in the humanitarian sector

This resource sheet highlights a selection of the wide range of training providers available.

The list is not exhaustive and People In Aid does not recommend specific websites, publications or organisations offering services or support. Every reasonable effort has been made to ensure the accuracy of the material offered, however, we cannot be held responsible for any adverse outcome of using it or engaging the services of external agencies. All contact details are correct as of March 2009

Management and general training providers

People In Aid Offers a range of workshops, training, special interest groups and events and online tools and resources on management and support of staff in INGOs. More information on open workshops can be found on <http://www.peopleinaid.org/events>. For information about in-house workshops contact info@peopleinaid.org

<http://www.peopleinaid.org> / <http://www.managing.peopleinaid.org> / info@peopleinaid.org / +44 (0)20 7065 0900

Organisation	Specialist Area
Achieve Breakthrough	Specialists in change management - building organisational capacity to achieve results - focus on senior leadership development & organisational culture change. www.achievebreakthrough.com / +44 7793 122792
Antares Foundation	Netherlands-based organisation providing support in designing psychosocial systems within humanitarian organisations for management and individuals. Also offer training and coaching in stress management, project analysis and evaluation and support in the field. www.ataresfoundation.org / (0031) 020 3308340 /
Bioforce	Training organisation offers in-service training in English and French. Offers vocational training and certification in Logistics, Administration, Project Management, WASH. Offers Masters programme in Humanitarian Programme Management Institut Bioforce développement : www.bioforce.asso.fr / info@bioforce.asso.fr / +33 (0)4 72893141
BOND	Events focus on financial management, leadership and sector specific e.g. advocacy http://www.bond.org.uk / bond@bond.org.uk (general) / jchoudhury@bond.org.uk (training) +44 (0)20 7837 8344 (general) / +44 (0) 20 7520 0242 (Training direct line) http://www.bond.org.uk/ite/calendar.htm#calendar Calendar of training events
Centre for Humanitarian Psychology	Group providing range of training for humanitarian workers Stress management in the field, especially in insecure environments Recruitment tools taking into account emotional balance, resistance to stress of candidate Crisis management after a major incident http://www.humanitarian-psy.org / info@humanitarian-psy.org / +33 450 42 78 47

Organisation	Specialist Area
Centre for Strategy and Communication	Public course programme and bespoke training for the voluntary sector http://www.the-centre.co.uk / mail@csctraining.com / + 44 (0)20 7490 3030
Crown Agents	Training programme on banking and finance, procurement and strategy development http://www.crownagents.co.uk / hrd@crowagents.co.uk / +44 (020) 8643 3311
Directory of Social Change	300 high quality, low cost courses and training events every year throughout the UK especially for the voluntary sector, plus in-house training and special events. Downloadable brochure available. http://www.dsc.org.uk/courses&training.html / +44 (0)20 7391 4800
Dtalk - Development Training and Learning Programme	Training and learning programme for development workers from the civil society sector active in international development. Provide course for humanitarian workers, managers with a wide range of cross-cutting and thematic issues especially tailored. http://dtalk.dsckim.ie / dtalk@kimmagedsc.ie / +353 (0)1 406 4386
Headington institute	American based not-for-profit specialising in training workshops and education materials to help humanitarian workers understand and cope with traumatic stress. Include programmes consulting on effective staff care strategies and counseling programmes. http://www.headington-institute.org / info@headington-institute.org / 626 229 9336
InsideNGO	USA based organisation providing peer exchange, training and advocacy among NGO finance, grants and human resource staff in the international relief and development sector. www.insidengo.org / info@insidengo.org / + (203) 226-3651
InterChange	London based training organisation working with Not for profits and public sector orgs on a wide range of management and personal effectiveness training http://www.interchange.org.uk/content/?q=node/5 / + 44 (0)20 7692 5866
InterHealth	Travel health charity providing medical and psychological health services to people working and travelling internationally. Offer suite of training sessions including travel medicine, psychological health and occupational health. www.interhealth.org.uk / info@interhealth.org.uk / +44 (0)20 7902 9000
Intrac	Oxford based consultancy offering a range of management and INGO sector specific training. info@intrac.org / http://www.intrac.org / +44 (0)1865 201 851
Level Headed	Range of public courses and bespoke learning, facilitation and mediation services http://www.levelheaded.org / enquiries@levelheaded.org / +44 (0)20 7538 9387
Mango	Financial training for the INGO sector http://www.mango.org.uk / training@mango.org.uk +44 (0) 1865 423818

Organisation	Specialist Area
RedR	Public and bespoke training in management for humanitarian professionals, Essentials of humanitarian practice, Security, Trauma management, plus resources for managing in emergencies. http://www.redr.org / info@redr.org / +44 20 7233 3116
Shelter	Training brochure available to download aimed at management and UK voluntary sector in particular and homelessness http://england.shelter.org.uk / training@shelter.org.uk / +44 (0)844 515 1155
The Management Centre	One of the UK's leading training and consultancy organisation working to transform the results of not-for-profit organisations. Offers a range of services including management consultancy, fundraising consultancy, and training services. http://www.managementcentre.co.uk / +44 (0)20 7978 1516
UK Workforce Hub	Networking groups, events, publications and learning opportunities http://www.ukworkforcehub.org.uk / help@ukworkforcehub.org.uk / +44 (0)800 652 5737

Security related training providers

Organisation	Specialist Area
AKE Group	Security and political risk management services incl training. http://www.akegroup.com / services.london@akegroup.com / +44 (0)20 7816 5454
Centre for Safety and Development	Security training courses for NGO's www.centreforsafety.org / ebe@centreforsafety.org / + 31 33 463 0293
Centurion Risk Services	Safety and security training http://www.centurion-riskservices.co.uk / main@centurionsafety.net / +44(0)1637 852910
Essential Field Training	Safety and security training http://www.essentialfieldtraining.org / info@essentialfieldtraining.org / +44 (0)1621 892124
Humanitarian Safety & Security Service	Library of security related news and links by country http://www.HumanitarianSecurity.org

Other Resources

Organisation	Specialist Area
Alertnet	Lists training currently available http://www.alertnet.org/theevents/training/index.htm
LINGOS (learning for NGOs)	Membership organisation that promotes the sharing of learning resources, knowledge, courseware and other learning initiatives http://www.lingos.org
The NGO Café	Virtual library and resource centre. Linked to the GDRC site which is more of the same. http://www.gdrc.org/ngo/ngo-curriculum.html
Reliefweb.org	List training providers for the humanitarian sector http://www.reliefweb.int/rw/rwc.nsf/doc427?OpenForm&Query=HAT